



PROVIDER ALERT

Beacon Historical Authorization Load

March 13, 2020

Optum Maryland is moving into the next phase of application stabilization and the migration of services authorized under Beacon Health Options on the Incedo Provider Portal (IPP). This will begin during the weekend of March 13-15. Here are the key points:

1. None of the authorizations that you entered into the Incedo portal, or authorizations that were entered by Optum as a result of a telephonic request, will be impacted.
2. The process will impact the authorizations that you may have seen in the system that have 0 units and a flag as shown below.

Service Requests								
	Procedure	Start Date	End Date	Units		Clinical Determination	SR Type	Submissi
8	H0016 - SA-OTP-A-H0016-MAT Initial induction: AoD Svcs	6/17/2019	6/17/2019	0	🚩			
8	H0020 - SA-Methadone-H0020-Methadone Maintenance	6/21/2019	6/21/2019	0	🚩			
0	H0004 - SA-OTP-A-H0004-Individual Outpatient Therapy	5/21/2019	5/21/2019	0	🚩			
0	99213 - MH-OP-OPS-A-99213-Evaluation & Mgt, incl Rx -Low complexity	5/29/2019	5/29/2019	0	🚩			
0	H0020 - SA-Methadone-H0020-Methadone Maintenance	5/20/2019	5/20/2019	0	🚩			
0	99213 - MH-OP-OPS-A-99213-Evaluation & Mgt, incl Rx -Low complexity	4/3/2019	4/3/2019	0	🚩			
4	99213 - MH-OP-OPS-A-99213-Evaluation & Mgt, incl Rx -Low complexity	3/4/2019	3/4/2019	0	🚩			
0	H0004 - SA-OTP-A-H0004-Individual Outpatient Therapy	1/7/2019	1/7/2019	0	🚩			
0	H0004 - SA-OTP-A-H0004-Individual Outpatient Therapy	1/15/2019	1/15/2019	0	🚩			
0	99213 - MH-OP-OPS-A-99213-Evaluation & Mgt, incl Rx -Low complexity	1/4/2019	1/4/2019	0	🚩			

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These are “pseudo authorizations” that were created as part of the process to load the Beacon claims into Incedo.

This process will occur in two steps over two different time frames. Listed below is an overview of Step 1 which will begin this weekend:

Step 1 :

- The units on the pseudo authorizations will be modified to represent the number of units billed to date. Please note that this will not be representative of the number of units

originally requested unless claims for all dates of service have been processed.

- The status of the authorization will be updated to “approved.”
- Dates of service will also be modified to reflect the dates submitted on claims received to date.

Authorization Prior to Modification:

Procedure	Start Date	End Date	Units	Clinical Determination	SR
H0016 - SA-OTP-A-H0016-MAT Initial induction: AoD Svcs	6/17/2019	6/17/2019	0		
H0020 - SA-Methadone-H0020-Methadone Maintenance	6/21/2019	6/21/2019	0		
H0004 - SA-OTP-A-H0004-Individual Outpatient Therapy	5/21/2019	5/21/2019	0		
99213 - MH-OP-OPS-A-99213-Evaluation & Mgt, incl Rx -Low complexity	5/29/2019	5/29/2019	0		
H0020 - SA-Methadone-H0020-Methadone Maintenance	5/20/2019	5/20/2019	0		
99213 - MH-OP-OPS-A-99213-Evaluation & Mgt, incl Rx -Low complexity	4/3/2019	4/3/2019	0		
99213 - MH-OP-OPS-A-99213-Evaluation & Mgt, incl Rx -Low complexity	3/4/2019	3/4/2019	0		
H0004 - SA-OTP-A-H0004-Individual Outpatient Therapy	1/7/2019	1/7/2019	0		
H0004 - SA-OTP-A-H0004-Individual Outpatient Therapy	1/15/2019	1/15/2019	0		
99213 - MH-OP-OPS-A-99213-Evaluation & Mgt, incl Rx -Low complexity	1/4/2019	1/4/2019	0		

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Authorization Post Modification:

Procedure	Start Date	End Date	Units	
H0020 - SA-Methadone-H0020-Methadone Maintenance	6/21/2019	12/6/2019	40	
H0004 - SA-OTP-A-H0004-Individual Outpatient Therapy	5/21/2019	6/14/2019	18	
99213 - MH-OP-A-99213-Evaluation & Mgt, incl Rx -Low complexity	5/29/2019	5/29/2019	1	
H0020 - SA-Methadone-H0020-Methadone Maintenance	5/20/2019	6/10/2019	10	
99213 - MH-OP-A-99213-Evaluation & Mgt, incl Rx -Low complexity	4/3/2019	4/3/2019	1	
99213 - MH-OP-A-99213-Evaluation & Mgt, incl Rx -Low complexity	3/4/2019	3/4/2019	1	
H0004 - SA-OTP-A-H0004-Individual Outpatient Therapy	1/7/2019	4/30/2019	14	
H0004 - SA-OTP-A-H0004-Individual Outpatient Therapy	1/15/2019	5/10/2019	11	
99213 - MH-OP-A-99213-Evaluation & Mgt, incl Rx -Low complexity	1/4/2019	1/4/2019	1	
H0020 - SA-Methadone-H0020-Methadone Maintenance	1/14/2019	4/29/2019	14	

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The highlighted authorization was updated with the number of units and end date based on the claim information identified in the Incedo Provider Portal (IPP).

As each step of the migration/modification is completed, Optum Maryland will notify providers via a provider alert that the process is complete, as well as the timing associated with Step 2 of the process.

For additional questions, please feel free to reach us at:
marylandproviderrelations@optum.com.

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